

Churches are aware that we are not a perfect institution – that sometimes lines are crossed and bad behaviour needs to be addressed. Church members or associates are able to lay complaints against ministers, church leaders and members. Such complaints may be of sexual impropriety, bullying behaviour, unfair treatment or denigrating words. If any action is illegal the police should be notified. Other complaints will be dealt with by well trained people within the churches.

Each Partner Church has an independent complaints process and the complainant may initiate a complaint to any of the church courts. Where necessary, the complaint may need to be processed through another church (particularly if it is a minister of another denomination). This does not minimize the importance of the complaint, but provides natural justice to the alleged offender.

Anglican

Complaints through the Anglican Church should be worked through the diocese management. Each diocese has a website and this will usually give advice on who to contact.

Diocese Office:

Methodist

Complaints through the Methodist Church should be handled through the office of the Methodist Church in Christchurch. There are details on the Methodist Church website. Local contact could be made with the regional superintendent who can give advice on process.

General Secretary: davidb@methodist.org.nz

Superintendent:

Presbyterian

Complaints through the Presbyterian Church are handled by the national Complaints Officer, whose details are available on the PCANZ website. Local contact could be made with the Presbytery Clerk who can give advice on process.

Complaints Officer: heatherm@presbyterian.org.nz

Presbytery Clerk:

Christian Churches New Zealand

Contact should be made with the CCNZ office.

admin@ccnz.org.nz

Congregational Union

Contact should be made, via email, with the CUNZ executive.

secretary.cunz@gmail.com